

HP Service Asset and Configuration Management 9.0x End of Sale Announcement

Frequently Asked Questions

On November 1 2015, HP announced the End of Sale date for HP Service Asset and Configuration Management 9.0x..

This document provides answers to frequently asked questions regarding this announcement.

Product related questions

<i>Question</i>	When is HP discontinuing sales for HP Service Asset and Configuration Management 9.0x?
<i>Answer</i>	Effective November 1 2015, HP is announcing the End of Sale of HP Service Asset and Configuration Management 9.0x. Current Customers may continue to purchase additional licenses of HP Service Asset and Configuration Management 9.0x until January 1 2016. As of this date, the product will be removed from HP's Corporate Price List and will no longer be orderable.
<i>Question</i>	What product numbers are affected by this obsolescence?
<i>Answer</i>	HP Service Asset and Configuration Management 9.0x is a product bundle and as such has no product numbers involved. The individual products and versions that are in this bundle are not affected by this bundle obsolescence program. They will continue to be sold and supported based on the individual product's end of sale and end of support schedule.
<i>Question</i>	When is the last date I can order HP Service Asset and Configuration Management 9.0x?
<i>Answer</i>	As of January 1 2016, HP is not offering the bundle product for sale. However, you can continue to purchase the component products that were included in the bundle.
<i>Question</i>	Can I still purchase additional licenses for HP Service Asset and Configuration Management 9.0x? If yes, how?
<i>Answer</i>	Additional licenses may not be purchased for versions that are discontinued and past their end of sale date.
<i>Question</i>	Who can I contact if I have more questions with regards to this product discontinuance?
<i>Answer</i>	You have several options available to you:

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For more information on HP Software HP Service Asset and Configuration Management 9.0x and HP Software services, contact any of our worldwide sales offices or visit our worldwide websites on the Internet at:

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